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| **BOOKING FORM 2021** |
| **Accommodation requested:** |  |
| **Date of arrival:** |  |  |
| **Expected time of arrival:** |  | *after 4.00 pm please* |
| **Date of departure:** |  | *by 10.00 am please* |
|  |
| **Contact name:** |  |
| **Address & postcode:** |   |
| **Email:** |  |
| **Contact telephone:** |  |
|  |
| **DETAILS OF GUESTS** | **Forename & Surname** | **Age** *(if under 16)* |
| 1: |  |  |
| 2: |  |  |
| 3: |  |  |
| 4: |  |  |
| 5: |  |  |
| 6: |  |  |
| **Cot required? Y/N** |  | **High-chair** **required? Y/N** |  |  |
| **Number of dogs:** |  | **Breed/s** |  |
|  **Number of small pets:** |  | **Breed/s** |  |
| **Number of horses:** |  | **Bedding (please tick):**  | **Straw Shavings** |
|  | **Feed (please tick):**  | **Hay Haylage**  |
| **BOOKING FORM 2021 (cont’d)** |
| **HOLIDAY COSTS**  |  |
| **Accommodation:** | £ | *Enter appropriate cost* |
| **Dogs**: | £ | *£15/dog* |
| **Small pets:** | £ | *£5/pet* |
| **Horses**: | £ | *£10/horse/night* |
| **TOTAL:** | £ |  |
|  |
| **Payment method (tick one):** | Internet banking | Cheque |
| *Make payment to:* ***A/c name Julian SOLTAU******Sort Code 30-91-87 A/c no. 00624060****(enter accommodation name as the reference)* | *Make cheque payable to:****Julian SOLTAU*** |
|  |
| **Amount enclosed/paid:** | £ | *Minimum deposit of £100/week/cottage, or full payment if booking a short break* |
| **Balance due:**  | £ | *Balance to be paid 6 weeks before your holiday commences* |
|  |
| **DECLARATION****I have read and agree to abide by the Terms & Conditions of Letting:** |
| **Signed:**  |  |
| **Print name:** |  |
| **Date:** |  |
| Please complete and return this form with your payment to:Polly & Julian Soltau, Westerclose House, Withypool, Somerset, TA24 7QR |

**ADDITIONAL INFORMATION - *please retain pages 3 & 4 for your information***

**Water**

Westerclose has its own natural spring water supply which is tested twice a year and approved.

**Heating, hot water & electricity**

Pennycombe Cottage has oil-fired central heating & hot water. Barn Owl, Nethergate and Stable Cottages have modern wall mounted electric convector heaters. The cottages have wood burning stoves – logs, kindling and firelighters are available as required with the initial basket of logs free of charge (additional logs charged at £3 per basket).

Heather View (apartment) has oil fired central heating and hot water, with an electric log-effect fire in the sitting room for supplementary heating. House en-suite rooms (Moor View & Beech Garden) have oil fired central heating and hot water.

The cost of electricity for the cottages and apartment is included in the accommodation price.

**Linen & cleaning materials**

Our bed linen, duvets and pillows are of the highest quality (allergy free bedding is available on request). **Please bring your own bath/hand towels** as these are not normally provided but can be provided at a cost of £4.00/set. Hand soaps, kitchen linen, tea-towels, cleaning materials and initial supply of loo rolls are provided.

**Dogs**

We welcome well-behaved dogs in the cottages (unfortunately we cannot take dogs in Heather View or the house rooms). However, as we have free range chickens and ducks, we do ask that dogs are kept on a lead whilst walking to and from your cottage. Each cottage has its own enclosed garden with access into a grass paddock behind the cottages.

Dogs are not allowed upstairs in Barn Owl or Pennycombe Cottages and we provide stairgates to assist with this. Dogs must not be allowed on the furniture or beds and **must never be left unattended in your cottage** – if you’re unable to take your dog with you when you’re going out, we’re happy to discuss alternative arrangements (such as on-site kennels, dog-cages, dog-sitting etc) by prior arrangement.

**Horses**

We have 6 large stables and well fenced paddocks for DIY livery and turnout (availability of stabling & turnout will depend on time of year and weather conditions). Bedding (wheat straw or shavings) and hay/haylage can be provided at cost by prior arrangement. Horse owners are entirely responsible for the welfare and management of their own horses whilst at Westerclose.

**Other facilities**

We provide free WiFi internet access, BBQ facilities, walking/cycling/horse-riding maps, indoor & outdoor games, secure cycle storage, a payphone and a deep freeze for guests’ use. There is an excellent **drying room** for clothes, boots, dog towels etc with a tumble dryer and a supply of rotary washing lines for each cottage garden.

**TERMS & CONDITIONS OF LETTING**

1. **TENURE**: So that we can clean and prepare the cottages between hirers, we ask that you arrive after
4.00 pm and depart before 10.00 am. Please let us know your anticipated arrival time on the booking form.

2. **BOOKINGS**: Telephone or email bookings will be held provisionally for 7 days pending receipt of the booking form and deposit/payment which confirms the booking. We reserve the right to re-let the accommodation if the deposit and booking form are not received within 7 days of your provisional booking.

3. **WEEKLY BOOKINGS DEPOSIT/PAYMENT**: A non-refundable deposit of £100 is required per cottage or apartment per week. The balance of the total payment due must be received by us at least 6 weeks before the commencement of your holiday. We reserve the right to re-let the accommodation if full payment is not received by this date.

4. **SHORT BREAK BOOKINGS PAYMENT**: Full payment is required with your booking form.

5. **CANCELLATION**: If you need to cancel, please advise us immediately and we will endeavour to re-let the accommodation and return your payment less the non-refundable deposit. If we are unable to re-let, all monies paid will be forfeited - **we recommend that you take out holiday cancellation insurance.**

6. **PARTY SIZE**: The number of people or pets occupying the accommodation shall not exceed the number stated on the booking form without prior consent.

7. **DOGS**: We provide stairgates to prevent dogs’ access to upstairs bedrooms. Dogs must not be allowed on the furniture or beds and **must never be left unattended in the cottages** - we’re happy to discuss alternative arrangements (such as on-site kennels, dog-cages, dog-sitting etc) by prior arrangement. Please always keep dogs on a lead except in your cottage garden – we have ducks and chickens!

8. **ACCESS**: The owners reserve the right to access the accommodation if considered necessary.

9. **CLEANLINESS**: The owners try to maintain a high standard of cleanliness and comfort. The hirer undertakes to keep all furniture and fittings in the same good condition as they were found.

10. **BREAKAGES**: All breakages/damage must be notified immediately and paid for at a cost determined by the owners. Please do not replace any broken/damaged items without the owner's prior agreement.

11. **SMOKING** is NOT allowed in any cottage or building at Westerclose, or in the vicinity of the stables and barns.

12. **WiFi INTERNET ACCESS**: This is provided free of charge in each cottage subject to terms and conditions of use which are available in the cottage on your arrival.

13. **RISK**: The owners cannot accept liability for loss, damage or injury to the hirers’ property, vehicles, horses, pets etc., or for personal injury, howsoever caused.